

### Appeal against a final course assessment result – College Appeals Committee (ColAC)

#### Information sheet

#### This form is to be completed by

Students who have received a final published result for a course and want to appeal against the grade awarded to the College Appeals Committee (ColAC).

#### **Submission requirements**

In order to make this appeal submission you must:

- 1. have received the published final course result
- 2. have identified the ground(s) of review/appeal relevant to the concerns you have regarding your final course result
- 3. have sought a 'stage 1: school-level review' of the final course result based on those ground(s) from the course coordinator or program manager responsible for the course (for College of Business and Law, this could be the Course Support Officer)
- 4. lodge the completed form and supporting documentation/evidence to the college office responsible for the course no later than 20 working days from the date of the final course result publication (the appeal deadline). Please note, you must seek the 'stage 1: school-level review' within this timeframe or you will miss the appeal deadline.

Your appeal submission must clearly explain how the ground(s) of appeal apply to your concerns and be supported by your evidence. In general, your submission should be no longer than 10 pages.

Please note, disagreement with academic judgement is not a ground of appeal, and a submission made on this basis is unlikely to be successful.

In order to protect RMIT University IT systems and the integrity of your appeal submission, the complete appeal form and supporting documentation will only be accepted by email in PDF and JPG formats. If you believe the circumstances of your appeal require submission in alternative formats, please contact the CoIAC secretariat for advice immediately.

#### What will happen next? Will I be granted a hearing of the ColAC?

In lodging an appeal, you're requesting a hearing of the CoIAC to consider your appeal against a final course assessment result.

Following receipt of a complete appeal submission, the college Deputy Vice-Chancellor (or nominee) will, within 20 working days, decide whether your application satisfies the submission requirements and the ground/s of appeal you have selected on page 2 of this form.

Where the eligibility criteria are deemed:

- (a) to have been met a hearing of the CoIAC will be arranged and we will advise you of the date and time accordingly
- (b) to not have been met your request for a hearing will be denied and we will advise you accordingly. This communication will explain the reasons for the determination and also advise you of your right to seek further review of the decision.

#### Communication

Your RMIT student email account will be used for correspondence related to your appeal. If you are no longer a current student, your registered personal email account will be used.

#### **Further assistance**

- 1. We strongly recommend that you read the RMIT regulations, policies and processes governing assessment and student appeals:
  - Regulations: policies.rmit.edu.au/document/view.php?id=190 (refer to Part C)
  - Policy: policies.rmit.edu.au/document/view.php?id=7 (refer to 19)
  - Processes: policies.rmit.edu.au/document/view.php?id=38 (refer to 7.3-7.15)

2. For advice on the appeal process or how to complete the form please contact the relevant CoIAC secretariat:

Business and Law (CoBL) Design and Social Context (DSC) Science, Technology, Engineering Vocational Education (VE)

Phone, webchat and face-to-face Email: dsc.appeals@rmit.edu.au and Mathematics (STEM) Building 1

Contact: Business Connect Email: STEM-College-PLG-Appeals@ Email: ve.quality.policy@ rmit.edu.au rmit.edu.au rmit.edu.au

Foundation Studies (Australia)

Email: foundationstudies@rmit.edu.au

Foundation Studies (Vietnam)

Email: fs.vn.appeals@rmit.edu.vn

3. You can also contact the RMIT Student Union for advice and support: <a href="mailto:rusu.rmit.edu.au">rusu.rmit.edu.au</a>
To make an appointment with a student rights officer, tel. +61 3 9925 5004 or email <a href="mailto:student.rights@rmit.edu.au">student.rights@rmit.edu.au</a>

#### Privacy

Information supplied as part of your appeal submission will be treated in a confidential manner in accordance with the RMIT *Privacy* policy and the provisions of other relevant state and Australian Government information handling acts, regulations and statutes. Refer to <a href="mailto:rmit.edu.au/privacy">rmit.edu.au/privacy</a>.

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If you need more space, please attach additional page/s and write 'see attached' in the relevant section.

Section A - P	Personal details	
RMIT student num	nber	Date of birth (DD/MM/YYYY)
Given name/s		
Family name		Contact telephone number
Section B - P	Program details	
Program name		Program code
School		
□BUS □DS	SC STEM DVE RMITUP SEUP	
Are you current	tly enrolled as an offshore international student?	] Yes □ No
lf yes, in which c	country are you currently undertaking study?	
Section C - C	Course information	
Please list the co	ourse/s to which your appeal refers:	
Course code	Course name	
Section D = G	Ground/s of review and appeal	
	e ground/s of review and appeal which are relevant to	vour case (please tick):
	ridence that there's been an error in the calculation of the	
in the course		lescription of the assessment or the assessment criteria published
		a published in the course guide aren't consistent with the
	s of the relevant training package or accredited course	· ·
<u></u>		ssessment policy or processes or another relevant rule or RMIT policy
	peen an error in process) and this has had a significant	
Section E - S	Stage 1: School-level review of final course re	esult
		ound/s selected in Section D, from the course coordinator or program
	nsible for the course/s (for College of Business and Lav	· -
Please provide a	a copy of:	
		our course coordinator or program manager). If a copy of your request
is not available	e, please detail the actions taken to seek a review and	the date of those actions.
the response/	reviewed outcome from your school (if available). If you	u have received no response, please state this.



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Section F - Stage 2: Appeal against a	final course assessr	ment result to the CoIAC		
You must demonstrate that you satisfy the ground/s of appeal selected in Section D. Where you refer to a course guide, policy, process or rule, please specify the relevant section of that document and explain how it relates to your case.				
Please state your case against the selected gr	round/s.			
Section G – Supporting documentation	n/evidence			
In order to establish your case, please provide		o support the ground/s of appeal you've	selected	
If you provide evidence that is in a language otl	-			
All timely submissions will be considered comprovided with this appeal submission, <i>you mu</i>	olete on submission. If yo	u need to support a timely appeal with fu	urther evidence that can't be	
Section H – Student declaration				
I declare that the information provided in this a	application is accurate. I'v	re read and I understand the	Office use only	
information about the appeals process presen $\hfill \square$ I have received the published final course r		firm that:	Office use of hy	
☐ I have sought a 'stage 1: school-level revie				
This appeal submission is complete and lodged within the appeal deadline or I've obtained approval from the CoIAC secretariat to submit evidence outside of the appeal deadline.				
☐ I authorise RMIT to contact the issuer of the				
I understand that if I don't meet the eligibili	ty criteria defined on pag	e 1 of this form my appeal submission	Date stamp	
won't proceed to a hearing of the ColAC.			, , , , , , , , , , , , , , , , , , ,	
Student signature	dent signature Date (DD/MM/YYYY			
Submission instructions				
You're required to complete and submit pages	s 2 and 3 of this form, too	ether with any supporting documentation	n/evidence.	
You must ensure your appeal is submitted by	_	· · · · · · · · ·		
evidence of exceptional circumstances previous			•	
Submit your appeal by email in PDF or JPG fo college office:	rmat from your RMIT stud	dent email account or registered persona	l email account to your	
Phone, webchat and face-to-face Email: dsc Contact: Business Connect	d Social Context (DSC) .appeals@rmit.edu.au	Science, Technology, Engineering and Mathematics (STEM) Email: STEM-College-PLG-Appeals@	Vocational Education (VE) Building 1 Email: ve.quality.policy@	
(Australia) Foundation Studies (Australia)	Foundation Studies (Vie	rmit.edu.au etnam)	<u>rmit.edu.au</u>	
Email: foundationstudies@rmit.edu.au	Email: <u>fs.vn.appeals@rm</u>	The state of the s		

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