

RUSU Student
RMIT UNIVERSITY STUDENT UNION Rights

LOW COMPLETION RATES (LCR)

FREQUENTLY ASKED QUESTIONS



FREQUENTLY ASKED QUESTIONS

What is Job Ready Graduates (JRG) program?

The Australian government has introduced new eligibility rules for student funding in HE and Associate Degree program, effective from 2022, as part of the Job-ready Graduates Program. It's a government legislation and RMIT must implement it. **This legislation won't affect students who have enrolled at RMIT before 2022.**

These changes will affect students who are starting a new program at RMIT in 2022 and are enrolled in a Commonwealth Supported Place (CSP) or have HECS/FEE Help loan. The new eligibility requirements means that students must achieve a reasonable completion rate to keep their program funding. If they have a low completion rate at any time of their program, their funding may be removed and may be even discontinued from their program.

What is a low completion rate?

A low completion rate is a fail rate of **more than 50 per cent** of the attempted courses, after attempting **eight or more courses** in a bachelor level or higher program, or **four or more courses** in an Associate Degree program.

What happens if I have a low completion rate?

If a student achieves a low completion rate in 2022, or at any time during their program, they will no longer be able to receive CSP funding for their program. If a student has been identified as having a low completion rate at the official results release,

RMIT will notify them by email 30 days before they are discontinued for their program. This gives the student an opportunity to reconsider options such as appealing the grade, apply for late course withdrawal without academic penalty or to apply for fee-remission etc.

If their results still haven't changed from fail results to pass results or their fee-remission hasn't been approved in 30 days and if they still have a low completion rate, the government will no longer fund their CSP or HELP loan and they will be discontinued from their program.

If the discontinued student would like to come back to the program, they have to re-apply in the following semester and can only come back as a full fee paying student.

Note: Courses dropped via Enrolment Online after the census date will be included in the low completion rate calculation. However, courses granted late course withdrawal without academic penalty (via special consideration application) or remission for debt in special circumstances won't be included as part of the low completion rate calculation.

RUSU can help students with their application for late course withdrawal or fee remission. The academic progress/show cause/exclusion process is tied to this new JRG program. This is complicated and we will address this issue in the show cause/exclusion group sessions. Please remember, students must act quickly as they only have a 30 day period to change their results before they lose their CSP.

What happens if my results changed after I have been discontinued?

If the result changes and the student no longer has a low completion rate after being discontinued, they will need to re-apply for their program in the following semester. If they no longer have a low completion rate they will be eligible for CSP again. However, they should make sure they never cross the “more than 50% fail rate” throughout their enrolment in the program.

What if I want to continue in the program as a full-fee paying student?

If the student want to continue in their program without getting discontinued, they must submit a show cause submission to the Program Assessment Board. In their show cause submission, they must confirm that they would like to continue in the program as a full-fee paying student. To continue in a full-fee place, student must follow the usual show cause process, providing details why they should be allowed to continue in their program.

Can I change programs and get my CSP back after being discontinued from my old program?

Yes.

CONTACT THE RUSU STUDENT RIGHTS TEAM

RUSU strongly encourages you to **make an appointment with a Student Rights Officer before you lodge your application.** To make an appointment, email: **student.rights@rmit.edu.au**

Or, you can book an appointment at one of RUSU’s info counters:

- **City Campus:**
Building 12, Level 4
Tuesday to Thursday, 9.00am – 4.00pm
- **Carlton Campus:**
Building 57, Level 4
Tuesday to Thursday, 9.00am – 4.00pm
- **Brunswick Campus:**
Building 514, Level 1
- **Bundoora Campus:**
Building 202, Level 2
Tuesday to Thursday, 9.00am – 4.00pm

Please note that Bundoora and Brunswick are closed during the summer.